

# Managed IT Services For Your Business

Take Control of Your IT & Focus on What Matters  
Let's Build Opportunity Together



## Why Choose GDC Managed IT Services?



**Expert IT Team at Your Service:** From everyday issues to complex technical challenges. Get access to experienced SMEs without the overhead of hiring full-time IT staff.



**Predictable IT Costs:** Say goodbye to unexpected IT expenses. With a flat monthly fee, you'll know your exact IT budget for better financial planning.



**Peace of Mind for Leadership:** Your time is valuable. Let our team handle the day-to-day IT operations, allowing you to focus on strategic initiatives and growing your business. We'll ensure their systems are running smoothly.



**Proactive Security Protection:** We don't just react to problems – we prevent them. Our strategic monitoring and security measures identify and address threats before they disrupt your operations.



**Data Disaster Recovery:** Don't risk losing valuable data due to unforeseen events. We'll ensure your backups are functioning properly, safeguarding your critical data in case of emergencies.

### Better Technology. Greater Benefits.

Access to reliable systems and dependable data are essential for efficient operations. You need an IT team capable of doing more than reacting to problems. For optimum efficiency and productivity, your IT function must:

- Eliminate email issues and system downtime.
- Verify data backups and restoration.
- Ensure IT system security and stability.
- Comply with privacy regulations.
- Stay current with technology.

### A True Partner For All of Your Technology Requirements and Strategic Goals.

GDC delivers a complete managed IT solution to leverage your technology investment. Unlike traditional IT consultants, our managed services:

- **Focus on the Big Picture:** A cost-effective answer to your enterprise-level technology and IT infrastructure needs.
- **Provide a Complete Package:** Hardware, software, and 24/7 systems support.
- **Deliver Expertise:** Dedicated pool of certified engineers with strategic planning experience.
- **Protect Your Data:** Cloud-based and hybrid backup systems with PII compliance are offered.
- **Guarantee Your Satisfaction:** Our fixed-cost model aligns goals and performance.



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## Tired of IT Headaches Slowing Down Your Business? Outsource Your IT Today and Focus On Your Business.

At GDC, we understand that technology is the backbone of your operations. But managing it yourself can be a constant drain on resources, time, and focus. That's where our Managed IT Services come in. We offer a single point-of-contact for all your technological needs.

Let us handle your IT infrastructure. You'll enjoy the benefits of increased productivity, reduced downtime, enhanced security, improved budgeting, and strategic IT planning.

### Get Priority Response to Technical Support Issues

Support technicians proactively manage the account and respond to technical requests remotely to ensure faster response time. This eliminates the additional cost of dispatching a subject matter expert on-site.

Semi-proprietary software continuously monitors your systems and data. Critical email notifications are sent to our entire support team during all hours of the day to heighten visibility. With proactive monitoring, our team is notified and knows about a critical issue before it impacts your business.

### Add-On Services Available. Additional Fees Apply.

- U.S. Based Multilingual Technical Service Desk - 24x7x365 Full-Service, After-Hours, and Supplemental Options Available
- On-Site Dispatch and Technical Support. *Only Available In Certain Areas.*



Remote Managed IT  
Powered by GDC

## Unlimited Remote Support Starting at \$125 Per Month Per User

**SolVIT RMS Offers Peace of Mind with Professional Managed IT Care For Your Business.** Unlimited remote support includes:

- ✓ Priority Response to Technical Support Calls
- ✓ Discounted Blended Hourly Rates on Services
- ✓ End-User Desktop Support
- ✓ Device Monitoring & Support
- ✓ Device Patch Management
- ✓ Device Inventory Management Reporting
- ✓ Remote Network Monitoring (Threshold Alerting)
- ✓ Strategic IT Planning & Recommendations
- ✓ Problem Resolution with Third Party Vendors
- ✓ Server Monitoring & Support
- ✓ Server Patch Management
- ✓ Daily Backup Monitoring
- ✓ Client Ticketing Console
- ✓ Network Administration
- ✓ Server Applications Support
- ✓ Email Application Support & Configuration
- ✓ Hardware Diagnostics
- ✓ Adware, Spyware, Virus Removal & Detection
- ✓ Internet Troubleshooting
- ✓ Training and Knowledge Transfer
- ✓ Windows and Mac OS Support
- ✓ Monthly Reports

